



Status update on the GLOBALG.A.P. IT platform: December 2025

Dear valued stakeholders,

As we approach the end of the year, we would like to provide an update on the current status of the new GLOBALG.A.P. IT platform one month since launch.

End-to-end auditing and certification platform

We recognize that the transition has brought an initial increased workload to stakeholders, particularly our certification body (CB) network, as well as delays for supply chain members such as retailers and traders.

We firmly believe that the long-term benefits of a unified, end-to-end auditing and certification platform will raise the standard for transparency, efficiency, and integrity. However, we also acknowledge the added pressure that the transition has caused.

Our commitment to providing answers, resolving outstanding system issues, and improving performance remains steadfast as active engagement with all of the systems' functionalities yields real-world feedback and helps both the planning and prioritization of future optimizations.

Commitment to transparency

Through official communication channels, we are regularly informing all stakeholder groups about developments in the platform. This includes daily mailings in some cases to ensure that visibility is maintained across our community.

Communication also means close collaboration. We are working extensively with CBs, including conducting one-to-one sessions where required, to identify the root causes of technical or workflow issues and resolve them in a timely manner.

We also raise awareness in supply chains of the efforts that CBs are making in this adjustment period. While certificate processing times are improving overall, we recognize that some CBs are operating at maximum capacity and we are committed to supporting them throughout the transition.

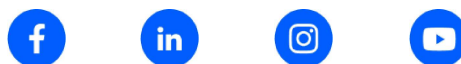
Continuous learning and improvement

We observe that some statements circulating externally appear to overstate platform non-functionality. Both the CertifierOS and Supply Chain Portal systems have been operational since launch day, and attributing all dissatisfaction with the platform to a single cause does not reflect an accurate picture.

Alongside regular communication, we continue to provide step-by-step guides to all new and existing system-related processes through the GLOBALG.A.P. Wiki site to ensure that CBs have the tools they need to conduct their tasks effectively. The new systems follow a different logic and our comprehensive training activities were designed to ease the transition where processes have changed.

We thank all stakeholders for their continued cooperation and look forward to enhancing the platform and user experience together in 2026.

Kind regards,
Agraya GmbH



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